



Olton Kettles

• Full item instructions and extended details •



Thank you

for purchasing this product. At Quest we take every care to ensure that the product fulfils your expectations. We hope you enjoy using this product

General Use



When used on gas hobs the handle can get hot. Either leave the kettle for 30 seconds before pouring water or wear oven mitts or similar when handling. Never leave the kettle to boil unattended as it could boil dry, which could lead to damage or fire. When used on gas or any real flame, ensure that the kettle is placed directly over the flame and that the kettle is at least the same size as the hob otherwise the flame could rise up the side of the kettle and cause damage.

- NOTE These kettles can can only be used on a gas hob or real flame due to the aluminium base.
 Please do not use them on an induction hob as this could cause damage to the base.
- Please keep these instructions, the sales receipt and, if possible, the carton with the inner packaging.
- This product is not intended to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning the use of the product by a person that is responsible for their safety.
- By ignoring the safety instructions the manufacturer can not be hold responsible for any damage or injury caused by the product.
- The product must be placed on a stable, level surface.
- The user must not leave the product unattended while it is in use.
- This product gets hot during use and takes time to cool down. Do not touch hot surfaces. Use handles or knobs.
- During use, any area of the kettle may get hot. Be careful when handling the kettle at all times.
- Never heat an empty, overfilled or under filled kettle.
- The kettle has a whistle function you should never rely on the whistle to remind you about an unattended kettle. The whistle is a convenience, not a safety device.
- We advise using oven mitts or similar when handling the kettle, during and after boiling.
- Do not tip kettle upside down when pouring.
- Allow the kettle to cool thoroughly before re-filling. Never re-fill a hot kettle with cold water.



Quest manual download site

The quest manual download site can be found at the url below or the QR code to the left

http://www.questleisure.com/manuals.



Details on how to use and look after your product.

Storage

To help keep your product looking newer for longer and prolong the life and use of the product, we recommend that the product is covered when not in use.

If the product is not going to be used for an extended period (such as a winter period) we recommend that it is carefully packed away and stored in a clean, dry and free from damp location.

Care and Cleaning Instructions

Never use and harsh or abrasive cleaners or brushes when cleaning this product as the coating or finish may be damaged when doing so.

Wash with warm soapy water.

If mineral deposits are detected you can minimise these by boiling water on a medium heat with a small amount of vinegar. Once boiled, repeat a couple of times then clean and rinse. Hand wash only, not to be washed in a dishwasher.

Using the Kettle

- NOTE: The kettle can can be used on gas hobs or real flame.
- When used on a real flame take extra precaution as the sides can get hot.
- When used on a real flame take care as the flame can cause discolouration to the kettle
- Fill the kettle with water, then place on heat source and turn on.
- Once the kettle starts whistling turn the heat source off.
- IMPORTANT: On some sources such as gas, the handle can become hot when boiling, if this is the case simply wait for 30 seconds before touching the handle, or use oven mitts or a similar cloth.
- Open the spout and pour water where required. IMPORTANT the water coming out of the spout will be extremely hot so be careful when pouring.



Warranty

Details on the warranty that comes with your product.

Warranty: 12 Months (1 Year) warranty.

Warranty Claim

- In the unlikely event of a warranty claim, you must contact your retailer.
- If you have not registered your product, first fill out the registration form overleaf and take this with you when you go to your retailer.
- Take the product to your retailer that you purchased it from along with your proof of purchase and explain the issue with the retailer.
- The retailer will then check the product and get in touch with the wholesaler or manufacturer.
- The retailer will keep you informed of the progress of the claim.
- The wholesaler or manufacturer will not (unless under special circumstances) get in touch with you as all information will be passed back directly to the retailer.

Warranty Information

- This product comes with a full 12 month manufacturers defect warranty and covers any manufacturers defects for one (1) year from the date of the original purchase. It does not cover any damage occurred though:
 - The product falling, being dropped, scratched or damaged in any way.
 - The product has been technically changed by the owner or another third party
 - Improper use of the product.
 - Normal wear and tear which includes (but is not limited to): colour fading, wearing, stretching.
 - Weather damage which includes (but is not limited to) U.V. degradation and colour changing.
- The affected part will be replaced or repaired (manufacturers option) if they are found to be defective within the one (1) year time frame.
- The warranty will be void if the product has been subject to neglect, misuse, improper installation, misapplication, alteration or accident including, but not limited to, improper installation, maintenance or use of unauthorised parts or attachments.
- Damage caused by not following the instruction manual in full will invalidate the warranty, if this results in consequential damages, Quest will not be liable for these damages or any costs incurred due to these damages.
- Quest will not be liable for material damage or personal injury caused by improper use or if the safety instructions are not properly executed in full.
- All claims must be made though the retailer you purchased the product from and not direct with the wholesaler or manufacturer.
- Warranty claims cannot be honoured without an original dated receipt and or proof of purchase.
- By executing repairs the original warranty period of one (1) year will not be extended, nor the right to a complied new warranty. This warranty is only legal on European soil.
- This warranty does not overrule the European directive 2011/83/EU.
- This product may not be amended or changed.



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